



March 28, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Bristol Square Apartments.

Because we are always striving to improve Bristol Square Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

Near the area I wanted to be in and was the best complex in that area.

How knowledgeable and friendly was the leasing team?

Debbie was excellent, very friendly and helpful even checked up on me to make sure all was good.

Please describe your experience with our maintenance service, if any.

None yet they fixed the doorbell the next day.

Do you have any suggestions or recommendations?

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations