

July 11, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Bristol Square Apartments.

Because we are always striving to improve Bristol Square Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

My experience from day one has been a very enjoyable experience. I picked this apartment community because of security and convenience.
How knowledgeable and friendly was the leasing team?

Debbey is a very experienced and knowledgeable member of the leasing team you are lucky to have her.
Please describe your experience with our maintenance service, if any.

Very pleasant and friendly.

Do you have any suggestions or recommendations?

None at this time very satisfied

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely, *Andrew Spaulding*

RICHDALE APARTMENTS

Andrew Spaulding
Resident Relations