



February 08, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to The Conservatory Apartments.

Because we are always striving to improve The Conservatory Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

Clean building, very nice staff and had what I was looking for.

How knowledgeable and friendly was the leasing team?

I was helped by Amanda + Ashley, they were both very polite and knowledgeable. A very good experience and I thank them both for their help.

Please describe your experience with our maintenance service, if any.

I had a problem with the heat when I moved in so I called the office and they were quick to respond and was fixed the same day. Maintenance guy was nice and fixed and explained the problem. Very well done.

Do you have any suggestions or recommendations? So far no recommendation, Happy with most. Thank you!

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Resident Relations