



May 01, 2013

Dear Resident,

As a new and valued resident, we wish to welcome you to Claremont Apartments.

Because we are always striving to improve Claremont Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

CLOSE TO WORK, NICE AREA AND AMMENITIES
LEASING EXPERIENCE WAS EXCELLENT

How knowledgeable and friendly was the leasing team?

THEY ANSWERED ALL OF MY QUESTIONS AND
MADE ME FEEL VERY WELCOME.

Please describe your experience with our maintenance service, if any.

VERY QUICKLY REPAIRED THE FEW MINOR
ITEMS THAT I ASKED TO BE ADDRESSED

Do you have any suggestions or recommendations?

NO

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALÉ APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations