



May 01, 2013

Dear Resident,

As a new and valued resident, we wish to welcome you to Claremont Apartments.

Because we are always striving to improve Claremont Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

We were originally going with someone else, but we saw your facilities while driving by and decided to check it out.

How knowledgeable and friendly was the leasing team?

Very knowledgeable about the price, the grounds, & the procedures.

Please describe your experience with our maintenance service, if any.

Very good & reliable

Do you have any suggestions or recommendations?

Not for now

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations