



August 15, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Claremont Apartments.

Because we are always striving to improve Claremont Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

it was clean, quiet & close to work - our leasing experience was easy & quick.

How knowledgeable and friendly was the leasing team?

Very - the experience was great.

Please describe your experience with our maintenance service, if any.

They have been efficient & quick - they come & go w/o a hint that they have been.

Do you have any suggestions or recommendations?

Keep up the GOOD WORK!

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations