



February 22, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Delante Apartments.

Because we are always striving to improve Delante Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

It had the best floorplan of the apartments we visited.

How knowledgeable and friendly was the leasing team?

Very knowledgeable and friendly. We felt welcome from the first visit.

Please describe your experience with our maintenance service, if any.

Two minor issues so far. They were fixed promptly and correctly.

Do you have any suggestions or recommendations?

Not at this time.

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations