



October 03, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to LionsHead Apartments.

Because we are always striving to improve LionsHead Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

WE VISITED SEVERAL APT COMPLEXES AND THIS APT WAS THE BEST WE SEEN

How knowledgeable and friendly was the leasing team?

VERY FRIENDLY AND ACOMADATEING

Please describe your experience with our maintenance service, if any.

VERY VERY GOOD

Do you have any suggestions or recommendations? NOT AT THE PRESENT TIME THANK YOU -

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Resident Relations