



November 02, 2011

Dear Resident,

As a new and valued resident, we wish to welcome you to LionsHead Apartments.

Because we are always striving to improve LionsHead Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

It is close to everything & in the middle between all family

How knowledgeable and friendly was the leasing team?

Very friendly & helpful

Please describe your experience with our maintenance service, if any.

Right there when they are needed

Do you have any suggestions or recommendations?

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALe APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations