



May 09, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Latvian Village Apartments.

Because we are always striving to improve Latvian Village Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

Loved the location, the scenery, the apartment size, and security features.

Leasing experience - it was fine - easy

How knowledgeable and friendly was the leasing team?

Everyone was very friendly and efficient.

Please describe your experience with our maintenance service, if any.

They did everything I needed in a fairly timely manner and were extremely pleasant and friendly.

Do you have any suggestions or recommendations?

*Create a play area for children - ~~there~~
There is one for dogs - so lets have one for Kids.*

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely, *Andrew Spaulding*

RICHDALe APARTMENTS

Andrew Spaulding
Resident Relations