



February 15, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Plantation Apartments.

Because we are always striving to improve Plantation Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

**Why did you select this apartment community? Please describe your leasing experience.**

*Convenience, location, cost, previous experience*

**How knowledgeable and friendly was the leasing team?**

*Very much so*

**Please describe your experience with our maintenance service, if any.**

*Prompt & effective*

**Do you have any suggestions or recommendations?**

*No*

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

**RICHDALE APARTMENTS**

*Andrew Spaulding*  
Andrew Spaulding  
Resident Relations