



January 04, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to SaddleBrook Apartments.

Because we are always striving to improve SaddleBrook Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

**Why did you select this apartment community? Please describe your leasing experience.**

I NEEDED SOMETHING QUICK DUE TO A LIFE CHANGE  
AND SADDLEBROOK HAD THE AMENITIES I DESIRED  
AND WAS ABLE TO PROCESS MY APPLICATION QUICKLY

**How knowledgeable and friendly was the leasing team?**

VERY - SHOWED ME WHAT I NEEDED TO SEE  
AND WALKED ME THROUGH THE LEASING PROCESS QUICKLY

**Please describe your experience with our maintenance service, if any.**

N/A

**Do you have any suggestions or recommendations?**

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding  
Resident Relations

10040 Regency Circle \* Suite 200 \* Omaha, NE 68114-5717 \* Tel: (402) 391-7900 \* Fax: (402) 391-6615

[www.richdale.com](http://www.richdale.com)

Form 0078987