



December 12, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to SaddleBrook Apartments.

Because we are always striving to improve SaddleBrook Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

We liked how clean and nice the apartment looked.
The leasing specialists were very helpful.

How knowledgeable and friendly was the leasing team?

They were very knowledgeable + friendly. They answered all of our questions and made the entire process smooth.

Please describe your experience with our maintenance service, if any.

They were very friendly and fixed the issue at hand very quickly.

Do you have any suggestions or recommendations?

Not at this time. Everything is great.

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALe APARTMENTS


Andrew Spaulding
Resident Relations