



January 25, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to The Saxony Apartments.

Because we are always striving to improve The Saxony Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

Convenience to major highways and appearance of facility

How knowledgeable and friendly was the leasing team?

Very - on a scale of 1-10 they get a 10

Please describe your experience with our maintenance service, if any.

Only one problem at check in and it was repaired immediately - excellent service

Do you have any suggestions or recommendations?

None - just want to commend Chris for his excellent sales service and follow thru

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

1114

RICHDALE APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations