



February 14, 2013

Dear Resident,

As a new and valued resident, we wish to welcome you to Tuscany Park Apartments.

Because we are always striving to improve Tuscany Park Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

**Why did you select this apartment community? Please describe your leasing experience.**

I needed a short term (month-to-month) lease + Tuscany Park had the best value.

**How knowledgeable and friendly was the leasing team?**

Very good. Thank you Leslie + Sarah!

**Please describe your experience with our maintenance service, if any.**

I requested service for my intrusion alarm + it was done the very next day.

**Do you have any suggestions or recommendations?**


None.

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

**RICHDALE APARTMENTS**

  
Andrew Spaulding  
Resident Relations