



May 08, 2013

Dear Resident,

As a new and valued resident, we wish to welcome you to Tuscany Park Apartments.

Because we are always striving to improve Tuscany Park Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

This apartment community is close to where I work.

How knowledgeable and friendly was the leasing team?

Very friendly and warm hearted.

Please describe your experience with our maintenance service, if any.

Very fast and very good.

Do you have any suggestions or recommendations?

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations