



RECEIVED SEP 3 2012

August 29, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Tuscany Park Apartments.

Because we are always striving to improve Tuscany Park Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

cost. proximity to work & the "loop"

How knowledgeable and friendly was the leasing team?

VERY!! SO FAR, AMAZING SERVICE (ALTHOUGH IT TOOK MAINTENANCE ABOUT 3X TO FIX GATE CODE)

Please describe your experience with our maintenance service, if any.

Do you have any suggestions or recommendations?

1. PAY RENT ONLINE

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely, *Andrew Spaulding*
RICHDAL E APARTMENTS

Andrew Spaulding
Resident Relations