



March 14, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Tuscany Apartments.

Because we are always striving to improve Tuscany Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

Location, Great leasing experience, tour of property and leasing discussion.

How knowledgeable and friendly was the leasing team?

Very wonderful

Please describe your experience with our maintenance service, if any.

Timely and friendly

Do you have any suggestions or recommendations?

Hot tub should be open year round. Electronic bill pay needed.

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALe APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations