



June 12, 2013

Dear Resident,

As a new and valued resident, we wish to welcome you to The Vanderbilt Apartments.

Because we are always striving to improve The Vanderbilt Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

**Why did you select this apartment community? Please describe your leasing experience.**

Price combined with the amenities. so far  
it's been great.

**How knowledgeable and friendly was the leasing team?**

Very knowledgeable and very friendly.

**Please describe your experience with our maintenance service, if any.**

Excellent. Immediate service.

**Do you have any suggestions or recommendations?**


Tell new residents the pool codes when  
they pick up their keys

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

**RICHDALE APARTMENTS**

  
Andrew Spaulding  
Resident Relations