



June 13, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to The Vanderbilt Apartments.

Because we are always striving to improve The Vanderbilt Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

I enjoy this neighborhood. Very organized and pleasant.

How knowledgeable and friendly was the leasing team?

Very helpful and always very friendly.

Please describe your experience with our maintenance service, if any.

None so far

Do you have any suggestions or recommendations?

None

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Resident Relations