



January 16, 2013

Dear Resident,

As a new and valued resident, we wish to welcome you to Tanglewood Apartments.

Because we are always striving to improve Tanglewood Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

My boyfriend lives at Worsgate - Both locations seemed safe & close to everything I needed - work, school.

How knowledgeable and friendly was the leasing team?

So impressed. They've been great.

Please describe your experience with our maintenance service, if any.

So far so good. Had an issue I fixed myself & maint. still checked in with me to double check.

Do you have any suggestions or recommendations?

You get what you pay for. I feel my rent is high, however I'm satisfied so far. Gym is small.

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Thank you!

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations