



January 30, 2013

Dear Resident,

As a new and valued resident, we wish to welcome you to Tanglewood Apartments.

Because we are always striving to improve Tanglewood Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

**Why did you select this apartment community? Please describe your leasing experience.**

*I work @ Paper and sons, so it was close and I knew apartments were nice*

**How knowledgeable and friendly was the leasing team?**

*very knowledgeable and friendly, super easy to talk to*

**Please describe your experience with our maintenance service, if any.**

*I haven't needed them or talked to any*

**Do you have any suggestions or recommendations?**

*None @ this time*

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

**RICHDALÉ APARTMENTS**

Andrew Spaulding  
Resident Relations