



May 15, 2013

Dear Resident,

As a new and valued resident, we wish to welcome you to Tanglewood Apartments.

Because we are always striving to improve Tanglewood Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

Close to work - fitness center, pool.
Was very quick emotional move - staff was
caring & understanding.

How knowledgeable and friendly was the leasing team?

Very!

Please describe your experience with our maintenance service, if any.

work completed within 2 hrs. satisfactory

Do you have any suggestions or recommendations?

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALe APARTMENTS


Andrew Spaulding
Resident Relations