



March 07, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Village on the Parkway Apartments.

Because we are always striving to improve Village on the Parkway Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

Best promotions; excellent service by all staff members with whom I dealt

How knowledgeable and friendly was the leasing team?

Excellent! 😊

Please describe your experience with our maintenance service, if any.

No experience with maintenance. The grounds are well-maintained

Do you have any suggestions or recommendations?

Not really. I'm very happy with my new home.

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

*Andrew Spaulding*

Andrew Spaulding  
Resident Relations