



December 05, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Woodlake on the Bayou Apartments.

Because we are always striving to improve Woodlake on the Bayou Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

Location is perfect for me, and the convenience of reserved covered parking; Leasing experience was AMAZING!

How knowledgeable and friendly was the leasing team?

They were AWESOME! I worked directly with KEN + Heather, they made moving a lot less stressful 😊!

Please describe your experience with our maintenance service, if any.

Great experience, very speedy to fix minor repairs.

Do you have any suggestions or recommendations?

I have had trouble logging into myrichdale.com, I believe it is an IT issue. ✓

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations