



December 05, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Woodlake on the Bayou Apartments.

Because we are always striving to improve Woodlake on the Bayou Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

**Why did you select this apartment community? Please describe your leasing experience.**

Large floorplan / great price. experience was great!  
love being able to do everything online

**How knowledgeable and friendly was the leasing team?**

Awesome! two thumbs up!

**Please describe your experience with our maintenance service, if any.**

they have been a little slow but very friendly  
each time they have been to the apt.

**Do you have any suggestions or recommendations?**

✓ would love to pay rent online.

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

**RICHDALE APARTMENTS**

Andrew Spaulding  
Resident Relations