



September 12, 2012

Dear Resident,

As a new and valued resident, we wish to welcome you to Woodlake on the Bayou Apartments.

Because we are always striving to improve Woodlake on the Bayou Apartments, we are asking for your cooperation in answering a few questions. We have enclosed a self-addressed stamped envelope for your convenience.

Why did you select this apartment community? Please describe your leasing experience.

We chose this apartment b/c it's close to work, & the price was right for the amount of space we got.

How knowledgeable and friendly was the leasing team?

The leasing team was awesome! Very friendly & accommodating!

Please describe your experience with our maintenance service, if any.

We have appreciated how quickly things have been fixed, especially since we have had numerous issues w/ the apartment.

Do you have any suggestions or recommendations?

Keep up the great work & bear w/ us if we have any more issues needing to be fixed :)

We appreciate you taking a minute to write down your comments and returning them in the enclosed envelope.

In the event you would like a personal response, please write your name and apartment number on this survey. Thank you.

Sincerely,

RICHDALE APARTMENTS

Andrew Spaulding
Andrew Spaulding
Resident Relations